

SW 20445A-09-0077
W 02451A-09-0078
W 01732A-09-0079

W 20446A-09-0080
W 02450A-09-0081
W 01212A-09-0082

ARIZONA CORPORATION COMMISSIO



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ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 82280

Date: 10/8/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: John Last: Larson

Account Name: John Larson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

From: John Larson [REDACTED]
Sent: Thursday, October 08, 2009 10:00 AM
To: Utilities Div - Mailbox
Subject: Global Water Proposed Rate Increase

To: Arizona Corporation Commission
Utilities Division
1200 W. Washington Street
Phoenix, Arizona 85007-2996

From: John Larson [REDACTED]

Re: Global Water Rate Increase

Docket Numbers:

SW-20445A-09-0077
W-02451A-09-0078
W-01732A-09-0079
W-20446A-09-0080
W-02450A-09-0081
W-01212A-09-0082

RECEIVED
2009 OCT -9 A 10:28
CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
[REDACTED]
[REDACTED]
[REDACTED]

I strongly object to Global Water's proposed massive rate increase.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Reasonable rate increases if justified by economics would be phased in over a number of years

Once the pace on residential development rebounds and there are more customers rates should come down

Sincerely

John Larson

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion documented

End of Comments

Date Completed: 10/8/2009

Opinion No. 2009 - 82280

SW-20445A-09-0077
W-02451A-09-0078
W-01732A-09-0079

W-20446A-09-0080
W-02450A-09-0081
W-01212A-09-0082

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 **82262**

Date: 10/7/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Karon & George**

Walker

Account Name: Karon & George Walker

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Maricopa

CBR:

State: AZ Zip: 85139

is:

Utility Company: **Global Water-Santa Cruz Water Company**

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****DOCKET NO. SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081, W-01212A-09-0082

REFERENCE: GLOBAL WATER-SANTA CRUZ WATER CO.

Arizona Corporation Commission
Consumer Services Section
1200 West Washington Street
Phoenix, Arizona 85007

Re: Global Water Proposed Increases

Docket #'s SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081, W-01212A-09-0082

To whom it may concern:

Let me first say that as a resident of Maricopa, Arizona and a customer of Global Water I am appalled and devastated at the amount Global Water wants to increase it's fees for water and sewer. In this economic time of hardship and distress, Global Water appears to have no compassion what so ever for their customer. All they are concerned about is the all mighty dollar -Where would that almighty dollar be if no one could afford to pay such increases and they went the way so many other companies, OUT OF EXISTENCE!!

I understand that the cost of many things have gone up but it's ridiculous and shameful that people like myself and my husband, who are retired and on fixed incomes have to contemplate on whether we buy our prescriptions, feed ourselves or pay unheard of water and sewer fees. After all our income has NOT gone up.

My husband and I live in a planned community. If Global Water is granted an increase for water and sewer

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

services, we will get hit with a double whammy. Not only will the bill for our personal usage increase but so will our HOA fees_ The HOA will have no other choice but to pass on their increase to us_ As usual the lowest man on the totem pole (the consumer) will get stuck with greater portion of any price increase. Again may I remind you that our income does not increase. WE CAN NOT AFFORD AN INCREASE.

According to the reports, the surrounding communities of Maricopa do not find the need to ask for such absorbent rate increases. What makes Global Water so high class that they fuel the need to gouge it's customers. Finally, will somebody PLEASE consider the little man. I am lending my voice of protest to the many others I am sure you have heard from.

Sincerley,

Karon and George Walker

[REDACTED]
Maricopa, Arizona [REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

*****DOCKET NO. SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081, W-01212A-09-0082

REFERENCE: GLOBAL WATER-SANTA CRUZ WATER CO.

Opinion noted and filed in Docket No's by Carmen Madrid

End of Comments

Date Completed: 10/7/2009

Opinion No. 2009 - 82262

SW-20446A-09-0077
W-02451A-09-0078
W-01732A-09-0079

W-20446A-09-0080
W-02450A-09-0081
W-01212A-09-0082

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 82260

Date: 10/7/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Harvey O. **Last:** Davis

Account Name: Harvey O. Davis

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Maricopa

CBR:

State: AZ **Zip:** [REDACTED]

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****DOCKET NUMBERS SW-20445A-09-0077, W-0245A-09-0079, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081, W-01212A-09-0082

REFERENCE GLOBAL WATER-SANTA CRUZ WATER CO.

[REDACTED]
Maricopa, AZ [REDACTED]

10/05/09

Arizona Corporation Commission
Utilities Division
1200 W Washington Street
Phoenix, AZ 85007-2996

Reference: Dockets

W-01732A-04-0079, WT01212A-09-0082
SW-20445A-09-0077, W-20446A-09-3380; W-024550A-09-0078; W-02450A-09-0081

Arizona Corporation. Commission:

I write this letter as a result to your latest proposal for rate increases. It appears your, contentions are targeted for the future not solely for our present. While today the country continues to be in a fragile state and the immediate needs of Arizonans continue to be met, rate increases at this time projected for the future would put an undue burden on the citizens of Arizona.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

The unemployment and economic conditions of our country require us all to tighten our belts and maintain the present level of services without increases to the cost of operations. Your responsibilities are more important than ever in today's world and limiting additional hardships should be one of them. We should not turn our heads to maintaining the facilities, but operating in a more efficient manner would allow available monies to be used towards future planning before rate increases are implemented.

We all strive to serve the overall community however you have been entrusted by your fellow Arizonans to provide services with the least amount of impact.

Sincerely yours,
Harvey O. Davis
cc: Rossmar & Graham

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

*****DOCKET NO. SW-20445A-09-0077, W-0245A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081, W-01212A-09-0082

REFERENCE GLOBAL WATER-SANTA CRUZ WATER CO.

Opinion noted and filed in Docket No's by Carmen Madrid

End of Comments

Date Completed: 10/7/2009

Opinion No. 2009 - 82260
